

# Turistični informator/turistična informatorka

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## Selected qualifications

Krupje/krupjejka 

### Name of qualification

Turistični informator/turistična informatorka

### Translated title (no legal status)

Tourism correspondent

### Type of qualification

Nacionalna poklicna kvalifikacija, SOK raven 6

### Category of qualification

Poklicna kvalifikacija

## Admission requirements

- at least upper secondary education or upper secondary technical education, and
- at least 1 year of work experience in the field of tourism, as evidenced by the candidate's employment contracts, other employment contracts and letters of reference from employers, and
- Knowledge of foreign languages:
  - English - knowledge at a level comparable to B1 (as evidenced by the candidate with a final certificate of upper secondary general education for the subject of English or with a general or vocational matura in English at least B1, with another valid certificate for at least B1, with a certificate of successful completion of at least B1 primary education where instruction is given in English, issued in Slovenia or abroad)
  - foreign language - optional, knowledge at a level comparable to B1 (which the candidate proves with a final certificate of upper secondary general education for the selected foreign language or passed general or vocational matura in the selected language at level B1 or another publicly certified certificate for level at least B1 or with a certificate of successful completion of at least elementary education, where classes are conducted in the selected language or for a selected subject, issued in Slovenia or abroad)

## ISCED field

Field  
Transport, varnost, gostinstvo in turizem, osebne storitve

## ISCED subfield

subfield potovanja, turizem, prosti čas

## Qualification level

SQF 6  
EQF 5

## Learning outcomes

The candidate is able to:

- plan, prepare, implement and control their own work
- to represent local communities, regions or countries in tourism promotion activities
- advise on the choice of holiday destinations, products and other elements of the offer
- carry out campaigns to attract guests and business partners
- design promotional and information materials for the needs of TIC
- to provide guests and various customers with promotional and informative material
- use modern information and telecommunication technology
- communicate with co-workers, professionals, customers and business partners
- communicate in English and at least one foreign language in everyday work situations
- perform statistical analytical work and prepare statistical analyzes
- rational use of energy, material and time
- protect health and the environment

## Accessors

Verification and assessment are carried out by committees for the verification and validation of national vocational qualifications, appointed by the National Examination Centre (NEC). Committee members must be licensed by the National Examination Centre. Licences may be found [here](#).

## Assessment and completion

### VALIDATION

During the guidance process the candidate prepares a portfolio, which is evaluated by a committee. If the candidate has submitted authentic, valid and relevant proof of knowledge, skills and competences from the operational standard, the committee may:

validate the contents of the occupational standard in full,  
validate the contents of the occupational standard in part and define the knowledge, skills and competence to be verified,  
refuse to validate any of the contents of the occupational standard because the candidate has not provided proof of any of the knowledge, skills and competences under the occupational standard, in which case it will verify the occupational standard in full.

ASSESSMENT METHOD - Practical assessment and oral presentation.

In the practical presentation of the service, the candidate proves the mastery of the required occupational competences according to the requirements of the occupational standard and taking into account the prescribed documentation. In addition to the practical demonstration of the service, he also performs an oral defense of the performed service, which includes a knowledge test in accordance with the occupational standard Tourism correspondent.

## Condition for obtaining certificate

Candidates demonstrate attainment of the knowledge, skills and competences defined in the catalogue of standards of vocational knowledge and skills.

## Awarding body

Providers of procedures for identifying and validating national vocational qualifications are entered in a register of providers maintained in the relevant collection of the National Reference Point for Occupational Qualifications. Providers include: vocational schools, companies, inter-company training centres, adult education centres, chambers of commerce, etc.

URL

<https://www.nrpslo.org/podrobnosti/npk/08856581>

