SLOVENSKO
OGRODJE
KVALIFIKACIJ

Teletržnik/teletržnica

Selected qualifications

Name of qualification	Teletržnik/teletržnica
Translated title (no legal status)	Telemarketer
Type of qualification	Nacionalna poklicna kvalifikacija, SOK raven 5
Category of qualification	Poklicna kvalifikacija
Admission requirements	• There are no special conditions.
ISCED field	Field Poslovne in upravne vede, pravo
ISCED subfield	subfield marketing in oglaševanje
Qualification level	SQF 5 EQF 4

Learning outcomes

The candidate is able to:

- to plan and organize one's own work in accordance with applicable legislation and the use of modern information and communication technology,
- communicate with customers and colleagues with the support of modern communication channels,
- use modern information and communication technology and use it to manage administration and other work,
- ensure their own safety, the safety of others involved in the work process and protect the environment in accordance with the principles of sustainability,
- carry out pre-sales, sales and post-sales activities via electronic communication channels,
- conduct surveys via electronic communication channels.

Accessors

Verification and assessment are carried out by committees for the verification and validation of national vocational qualifications, appointed by the National Examination Centre (NEC). Committee members must be licensed by the National Examination Centre. Licences may be found here .

Assessment and completion

VALIDATION

During the guidance process the candidate prepares a portfolio, which is assessed by a committee. If the portfolio submitted by the candidate contains authentic, valid and adequate proof of the knowledge, skills and competences defined in the occupational standard, the committee may:

- validate the contents of the occupational standard in full,
- validate the contents of the occupational standard in part and define the knowledge, skills and competence to be verified,
- refuse to validate any of the contents of the occupational standard because the candidate has not provided proof of any of the knowledge, skills and competences defined in the occupational standard, in which case it will verify the occupational standard in full.

METHOD OF VERIFICATION

Practical verification with an oral presentation.

Condition for obtaining certificate

Candidates demonstrate attainment of the knowledge, skills and competences defined in the catalogue of standards of vocational knowledge and skills.

Awarding body

Providers of procedures for identifying and validating NVQs are entered in a register of providers maintained in the collection of the national information centre for vocational qualifications. These are: vocational schools, businesses, B2B training centres, adult education centres and chambers of commerce.

URL

https://www.nrpslo.org/podrobnosti/izvajalec-pregled/15451541