

Archived

Hotelski gospodinjec/hotelska gospodinja

Selected qualifications

Name of qualification

Hotelski gospodinjec/hotelska gospodinja

Translated title (no legal status)

Hotel housekeeper

Type of qualification

Nacionalna poklicna kvalifikacija, SOK raven 6

Category of qualification

Poklicna kvalifikacija

Admission requirements

- General secondary or technical secondary education and five years experience in the hotel industry or
- vocational upper secondary education and eight years experience in the hotel industry.

ISCED field

Field

Transport, varnost, gostinstvo in turizem, osebne storitve

ISCED subfield

subfield hotelirstvo in gostinstvo

SQF 6 EQF 5

Learning outcomes

The candidate:

- plans, prepares, carries out and controls own work, and the work of others,
- ensures the rational use of energy, material and time,
- ensures occupational safety, observes environmental protection principles and ensures the safe and healthy stay of guests,
- ensures the quality and efficiency of work in the working environment in accordance with standards,
- communicates with guests, co-workers, experts and business partners,
- uses modern information and communication technologies,
- drafts a work programme for the hotel housekeeping department,
- plans and organises the department's work and ensures the optimal allocation of resources with regard to the needs of the work process, and the optimal professional efficiency of operations,
- manages personnel matters relating to hotel housekeeping,
- effectively manages co-workers and controls the quality and efficiency of hotel housekeeping work in accordance with standards,
- provides services for guests,
- organises and monitors the hotel housekeeping work process, and ensures the arrangement and comfort of overnight accommodations.

Accessors

Verification and assessment are carried out by committees for the verification and validation of national vocational qualifications, appointed by the National Examination Centre (NEC). Committee members must be licensed by the National Examination Centre. Licences may be found <a href="https://examination.org/licensess/be-nation-new-matter-parameter-para

Assessment and completion

VALIDATION

During the counselling process, the candidate prepares a portfolio. The relevant committee assesses the portfolio and recognises the catalogue content in part or full. If the committee is unable to recognise all catalogue content, it assigns tasks to the candidate for verification.

VERIFICATION METHOD

Service with an oral presentation.

Condition for obtaining certificate

A candidate demonstrates the attainment of the knowledge, skills and competences defined in the catalogue of standards of vocational knowledge and skills.

Awarding body

Providers of procedures for identifying and validating national vocational qualifications are entered in a register of providers maintained in the relevant collection of the National Reference Point for Occupational Qualifications. Providers include: vocational schools, companies, inter-company training centres, adult education centres, chambers of commerce, etc.

URL

 $\underline{https://www.nrpslo.org/podrobnosti/npk/81100151}$