

Archived

# DM drogerist / DM drogeristka

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## Selected qualifications

**Name of qualification** DM drogerist / DM drogeristka

**Translated title (no legal status)** DM druggist

**Type of qualification** Dodatna kvalifikacija, SOK raven 4

**Category of qualification** Dodatna kvalifikacija

**Duration** The entire syllabus consists of 380 hours and will be taught in 2 years. Each year is divided into 2 semesters (1st and 2nd semester).

**Admission requirements** The candidate must meet the condition for enrollment:  
• completed at least upper secondary vocational school.

**ISCED field** Field  
Poslovne in upravne vede, pravo

**ISCED subfield** subfield prodaja (trgovina) na debelo in drobno

## Qualification level

SQF 4  
EQF 4

## Valid

Monday, 3. June 2019 - 0:00 to Sunday, 2. June 2024 - 0:00

## Learning outcomes

Upon completion of the training, the candidate is able to:

- understand the concepts in the professional field of drugstore activity;
- explain the advantages, method of use and give any warnings when using drugstore products,
- monitor development trends in the field of drugstore, healthy lifestyle, well-being and healthy diet,
- plan work in the branch and know the processes that take place in the drugstore,
- advise clients impartially and ethically, which is reflected in the non-preference of individual brands and in the well-being of the client;
- know the assortments of systemic care (conventional and natural cosmetics), natural care, dental care, child areas, decorative cosmetics, fragrances, healthy diet, food supplements, household and coloring, hair care and styling independently of brands;
- know the processes that take place in a drugstore;
- know the basics of processes performed by individual departments: procurement and marketing, logistics, informatics, accounting and administrative department, human resources development, expansion and investments, management;
- know and use the terminology of drugstore activity in the Slovenian language;
- to use information and communication technology in the search for sources and literature in the independent acquaintance with new drugstore products, the production and design of independent texts and presentations for the field of work in the drugstore;
- know the principles of resolving user dissatisfaction, complaints in the drugstore and acts in accordance with its responsibilities.

## Assessment and completion

The end of each course subject is followed by the final exam of the course subject. At the discretion of the lecturer and the staff of the Human Resources Development Department at dm drogerie markt, it can be practically oriented (in writing or orally).

The end of both years is followed by a final exam, which consists of written and oral work. The final exam covers mixed questions of all subjects of the programme. The final exam also includes the preparation and successful defense of the final work.

The lecturers are in charge of testing their knowledge, with the operational assistance of the Human Resources Development Department of dm drogerie markt.

## Condition for obtaining certificate

Successfully passed the final exam.

The condition for taking the final exam is passing the exams in individual course subjects.

## Awarding body

dm drogerie markt d.o.o.

URL

<https://www.dm-drogeriemarkt.si/>

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